



## Concord FC Travel Refund Policy

A player wishing a refund from a Concord FC travel program may be eligible for a partial refund. There will be no refunds issued except in cases of medical or extraordinary family issues. Any requests for a refund must be made in writing, explaining the reason for the refund. In cases of injury, a doctor's note must be provided. The Board of Directors will act on the request based on the circumstance and may elect to refund partial registration fees. Administrative fees, late fees, website costs, credit card fees, uniform costs, etc. will be deducted from your refund in all cases. The request must be directed to:

Northern Chautauqua Soccer Association

Board of Directors

P.O. Box 330

Fredonia, NY 14048

A **\$10 minimum administration fee** will be incurred for each and every refund processed. Your request will take 2-4 weeks to process.